

**TONBRIDGE & MALLING BOROUGH COUNCIL**

**STREET SCENE and ENVIRONMENT SERVICES ADVISORY BOARD**

**04 September 2018**

**Report of the Director of Street Scene, Leisure & Technical Services**

**Part 1- Public**

**Matters for Information**

**1. WASTE & STREET SCENE SERVICES UPDATE**

**Summary**

**This report provides an update on the Christmas and New Year collection arrangements for 2018/19.**

**1.1 Christmas and New Year Collections 2018/19**

- 1.1.1 Although it may seem a little early to be advising Members on the Christmas and New Year collection arrangements, this does allow extra planning time and the opportunity to include additional notifications to residents with their collection calendars.
- 1.1.2 With Christmas once again falling on a weekday the services will follow a similar approach to previous years in order to ensure consistency of collection of black bin waste. This means that the green waste collection service from 'A' week properties due on Tuesday 25 December will be suspended for two collection cycles; 'B' week properties on that day will miss one green waste cycle. In this way, service disruption can be kept to a minimum, with only 20 per cent of properties affected by this change.
- 1.1.3 While it is unlikely that these arrangements will change, they are still subject to final confirmation from Kent County Council (Waste Disposal Authority), who will be confirming the availability of disposal sites.
- 1.1.4 Where the normal collection day is a TUESDAY there will be no collection in Christmas week; Monday will be a normal collection and Wednesday, Thursday and Friday that week will be one day late. In the New Year week the Monday service will take place as usual, no collection will take place on Tuesday 1<sup>st</sup> January with that day's work, and for the remainder of the week, collections being made one day late.

<u>Normal Collection Day</u>	<u>Collection Day in Christmas and New Year Weeks</u>
Monday 24 <sup>th</sup> December	Monday 24 <sup>th</sup> December
Tuesday 25 <sup>th</sup> December	No collection this week
Wednesday 26 <sup>th</sup> December	Thursday 27 <sup>th</sup> December
Thursday 27 <sup>th</sup> December	Friday 28 <sup>th</sup> December
Friday 28 <sup>th</sup> December	Saturday 29 <sup>th</sup> December
Monday 31 <sup>st</sup> December	Monday 31 <sup>st</sup> December
Tuesday 1 <sup>st</sup> January	Wednesday 2 <sup>nd</sup> January
Wednesday 2 <sup>nd</sup> January	Thursday 3 <sup>rd</sup> January
Thursday 3 <sup>rd</sup> January	Friday 4 <sup>th</sup> January
Friday 4 <sup>th</sup> January	Saturday 5 <sup>th</sup> January

- 1.1.5 As in previous years, we will temporarily suspend our “no extra waste” policy. Additional sacks of waste will be taken along with the black bin collections for all properties during the two Christmas and New Year weeks.
- 1.1.6 Advance notification to residents will be included in the recycling calendars, in news releases and on bin hangers on the lead up to the Christmas period. Details will also be publicised on our website and via our telephone message system.

## 1.2 Saturday bulky household waste and WEEE service

- 1.2.1 To enable the collection of waste from all properties over the Christmas and New Year period it is necessary to work the Saturday 29<sup>th</sup> December and Saturday 5<sup>th</sup> January. This means that the refuse collection vehicles and crews will not be available to provide the normal Saturday bulky household waste and WEEE on Saturday 5<sup>th</sup> January. Saturday 29<sup>th</sup> would not normally have a bulky service, the Saturday bulky household waste and WEEE schedule will therefore be as follows:

<b>Saturday 5<sup>th</sup> January</b>	<b>Saturday 12<sup>th</sup> January</b>	<b>Saturday 19<sup>th</sup> January</b>	<b>Saturday 26<sup>th</sup> January</b>
No Service	Weeks 1 & 2 sites	Week 3 sites	Week 4 sites

### **1.3 Legal Implications**

- 1.3.1 The Council has a statutory duty to provide refuse and recycling collection services. The proposed arrangements ensure that the Council complies with that duty.

### **1.4 Financial and Value for Money Considerations**

- 1.4.1 None.

### **1.5 Risk Assessment**

- 1.5.1 Careful planning, good communication with residents and coordinated arrangements for collections, help to ensure minimal disruption and effective delivery of these high profile services.

### **1.6 Policy Considerations**

- 1.6.1 Communications
- 1.6.2 Community
- 1.6.3 Customer Contact

Background papers:

Nil

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